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inside information

INFORMATION SERVICES ■ CONNECTICUT COLLEGE

Fall 2001

New Information Literacy Initiative

“To be information literate, a person must be able to recognize when information is needed and have the ability to locate, evaluate and use effectively the needed information.”

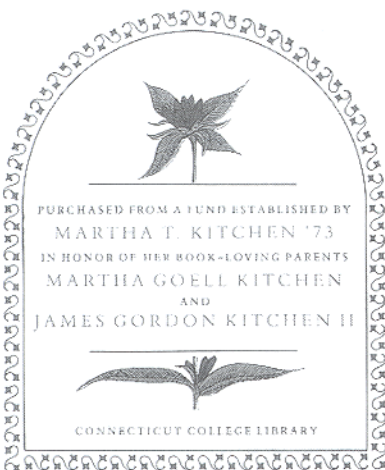
— American Library Association
Report of the Presidential
Committee on Information Literacy

THE VAST ARRAY of information sources currently available to students has created a compelling need to provide them with the skills to effectively find, synthesize and evaluate information. To support these skills, the newly formed Research and Instruction Team in Information Services is seeking to establish an

Information Literacy initiative at Connecticut College. To date, the team has conducted surveys, attended workshops and met with colleagues at other institutions to help formulate an effective strategy for implementing an Information Literacy program. Along with helping students become more effective researchers, Information Literacy skills form a basis for life long learning and stress the importance of using information in a legal and ethical way.

For the fall semester, the library will be offering three new classes in support of this initiative: “Effective Database Searching”, “How to Find What You Really Want on the Web”

and “Citing Your Sources”. These sessions will be offered to students in late September, October and December to coincide with mid-terms and finals. Traditional library instruction is also available and interested faculty should contact their library liaison to schedule classes. For additional information on this new program, check the “Information Literacy at Connecticut College” web site (www.conncoll.edu/is/info-resources/subject-guides/inolit.html) or contact a member of the Information Literacy Task Force (Beth Hansen - Chair, Ashley Hanson or Kathy Gehring).



The James and Martha Kitchen Fund was established in 1990 by Martha Kitchen '73 to honor her parents. The fund is used to purchase books in the fields of ecology, conservation and natural history.

From the VP's desk...

WE HAVE A HIDDEN TREASURE in Shain Library, partially obscured by its location and perhaps by its tradition. It is a beautiful and useful gift, but sometimes overlooked by those for whom it has been created and maintained. Tucked away at the back of the second floor, it is seemingly guarded by a silent leather-clad army, the 19th century “Gentleman’s Collection” of antique books encircling the Palmer Room. Tradition has discouraged heavy use of these materials; in some libraries, they are protected for “serious” study, as opposed to use by the unwashed undergraduate hordes. Not so at Connecticut College; our Special Collections department offers a wealth of primary resource materials to our students and faculty, as well as to visiting scholars. It is an often forgotten resource, this collection of papers, books, and other materials, that can offer so much to enrich the curriculum.

In a hoped-for new era, when the Shain Library is renovated and expanded to reflect the needs of a library in the 21st century, Special Collections will move

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New electronic research databases

IN ITS CONTINUING EFFORTS to provide the campus community with expanded access to academic resources, Shain Library has added subscriptions to a number of new bibliographic databases over the summer. These databases can be accessed by going to the "Research Databases" link on the Library Home Page.

■ **Academic IDEAL:** This database offers researchers at Connecticut College full-text electronic access to 176 Academic Press titles, as well as citations to articles in journals published by W.B. Saunders, Churchill Livingstone group, Mosby and Baillière Tindall.

■ **Biosis Previews:** This database contains references to the journal literature, as well as meetings, reports, review articles, books and monographs from Biological Abstracts. Nearly 6,000 life science journals and 1,500 international meetings are monitored for inclusion. Coverage is provided for the current year only.

■ **Newsbank:** Provides full text access to 27 newspapers including the *Los Angeles Times*, *Washington Post*, *Chicago Tribune*, *Hartford Courant*, *Boston Globe* and *San Francisco Chronicle*. Access to back issues varies by title, but some go back as far as the mid-1980s. Articles are available in the electronic format within 24 hours of publication.

■ **ISI Web of Science:** This is the web interface for the ISI citation databases, covering thousands of journals in the sciences and social sciences. Through ISI Links, the Web of Science also offers navigation to electronic full-text journal articles, genetic information, and chemical and patent databases. ISI

will provide desktop access to cited reference searching, as well as the unique "times cited" feature.

■ **International Political Science Abstracts:** Produced by the International Political Science Association, provides indexing and abstracts of articles from periodicals published throughout the world. Coverage is from 1989 forward.

Additionally, Connecticut College researchers will have access to a number of different databases through

IConn, a State of Connecticut initiative to provide online access to essential library and information resources. It is administered by the Connecticut State Library in conjunction with the Department of Higher Education. Some of the databases included are ABI/Inform, PsychInfo, and InfoTrac as well as Business and Health resources. Check the "Connecticut Digital Library" link that is listed with the Research Databases for more information.

Library Fall Events

"Holy Detritus" exhibition

The first Special Collections exhibition of the 2001-2002 academic year will be "Holy Detritus: Illuminated Pages of Prayers from the Middle Ages and Later", a show displaying the library's collection of illuminated manuscript pages. Curated by Alice Schroeder, class of '91, the exhibition will include fragments from books of hours and breviaries, public prayer books and the San Diego Choir Book. "Holy Detritus" will begin in September.

Sound Lab Lecture

Author of *Engines of Our Ingenuity* to give Sound Lab Lecture on September 20.

John H. Lienhard is well known to Connecticut audiences of Public Radio station WSHU, as the author and voice of the nationally-broadcast program *The Engines of*

Our Ingenuity. Using the record of history to reveal how art, technology and ideas have shaped human culture, Dr. Lienhard creates short episodes for his radio show on topics ranging from Civil War submarines to the invention of the barcode. He is the M.D. Anderson Emeritus Professor of Mechanical Engineering and History at the University of Houston, and is known for his research in the thermal sciences as well as in cultural history. Dr. Lienhard published *The Engines of Our Ingenuity: An Engineer Looks at Technology and Culture* (Oxford University Press) in 2000. The 4th Sound Lab Lecture will take place on Thursday, September 20, 2001, at 7:30 p.m. in the Ernst Common Room with a book signing and reception to follow. Dr. Lienhard's radio program can be heard weekdays on WSHU and WSUF at 89.9 FM.

The lecture and exhibition listed above are free and open to the campus community and the public.

Preliminary Technology Training Offerings

Fall 2001

INFORMATION SERVICES is proud to announce an exciting roster of fall semester Technology Training classes. To reserve a space in any of these classes or if you need more information please contact Kevin DiMinno at ext 5127. Space is limited! For a more complete class schedule and on-line registration visit our web site at: <http://training.conncoll.edu>

September

- 14 School for Scanning 101, 10-12 a.m. (PC Electronic Classroom) - Mark Braunstein, instructor
- 14 Intermediate Word, 2-3 p.m. (Davis Classroom) - Kevin DiMinno, instructor
- 18 Excel, 9-11 a.m. (Davis Classroom) - Shawn Murphy, instructor
- 20 Power Point, 2-3 p.m. (Davis Classroom) - Kathy Gehring, instructor
- 21 Microsoft Exchange Refresher, 2-3 p.m. (Davis Classroom) - Mark Brooks, instructor (FAC/STAFF ONLY)

October

- 9 Mail Merge Basics, 9-10 a.m. (Davis Classroom) - Kevin DiMinno, instructor
- 11 Front Page, 10-11 a.m. (Davis Classroom) - Laurie Lilienthal, instructor
- 18 Microsoft Exchange Refresher, 2-3 p.m. (Davis Classroom) - Mark Brooks, instructor (FAC/STAFF ONLY)
- 19 Photoshop Fun 101, 10-12 a.m. (location TBD) - Mark Braunstein, instructor
- 23 Power Point, 9-10 (Davis Classroom) - Kathy Gehring, instructor
- 24 Intermediate Word, 9-10 a.m. (Davis Classroom) - Kevin DiMinno, instructor
- 25 Excel, 2-4 p.m. (Davis Classroom) - Shawn Murphy, instructor

November

- 7 Excel, 9-11 a.m. (Davis Classroom) - Shawn Murphy, instructor
- 8 Faculty Seminar: Creating PDF Documents for Use on the Web; offered 1 time during semester (location and time TBD)
- 9 Photoshop Fun 102, 10-12 a.m. (location TBD) - Mark Braunstein, instructor
- 15 Power Point, 3-4 p.m. (Davis Classroom) - Kathy Gehring, instructor
- 16 Mail Merge Basics, 2-3 p.m. (Davis Classroom) - Kevin DiMinno, instructor
- 27 Front Page, 10-11 a.m. (Davis Classroom) - Laurie Lilienthal, instructor

December

- 10 Mail Merge Basics, 9-10 a.m. (Davis Classroom) - Kevin DiMinno, instructor

Please remember that Fall Semester library hours for Shain and Greer and other Information Services facilities are available on the Information Services Home Page at <http://www.conncoll.edu/is/hours.html>

Information Services Organization and Staffing

Vice President of Information Services and Librarian of the College (W. Lee Hisie)
Senior Assistant to Senior Administrator x2650; Financial Assistant (Shawn Murphy) x2610

Instructional Technology Team

Director, (Chris Penniman) x2381

- VISUAL RESOURCES LIBRARY
 - Visual Resources Librarian (Mark Braunstein) x2729
- ACADEMIC SOFTWARE ASSISTANCE
 - Academic Software Evaluator (Davis Grant Funded to 10/01) (Minna Popkin) x5170
- MEDIA SERVICES AND CAMPUS TELEVISION NETWORK
 - Senior Technician (David Baratko) x2693
 - Media Technician (Jeff Gada) x2698

COMPUTER LABS

- Computer Labs Manager (Don Blevins) x2386

INSTRUCTIONAL PROJECT DEVELOPMENT

- Instructional Technology Specialist (Frank Fulchiero) x5006
- Instructional Designer/Developer (Hughes/Keck Grant Funded to 01/05) (Thomas Socash) x5204
- Foreign Language Specialist (Marisa Castagno) x5387

Research Support and Instruction Team

Director, (Beth Hansen) x2681

- RESEARCH AND INSTRUCTION LIBRARIANS
 - Jim MacDonald x2656
 - Ashley Hanson x2653
 - Kathy Gehring x5225
 - Melissa Behney x2444
 - Linda Alexander x2655
- GREER MUSIC LIBRARY
 - Music Librarian (Carolyn Johnson) x2710
 - Assistant in Music Library (June Ingram) x2710

Information Resources Team

Director, (Marian Shilstone) x2676

- ACQUISITIONS/SERIALS/DOCUMENTS PROCESSING
 - Acquisitions Supervisor (Lorraine McKinney) x2641
 - Electronic Access/Serials Librarian (Melodie Hamilton) x2669
 - Serials Assistant (Alexis Avery) x2668
- BIBLIOGRAPHIC INFORMATION MANAGEMENT
 - Cataloguer (Sandy Morse) x2670
 - Assistant Cataloguer/Supervisor Book Prep (Jean Baker) x2680

CIRCULATION/RESERVE

- Circulation Supervisor (Lori Blados) x2662
- Reserve Supervisor (Carol Strang) x2663
- Evening Circulation Supervisor (Sean McKenna) x2621
- Night Circ Supervisors (Linda Hurteau and Kelly Drake) x2621
- Circulation Assistant (Amy Hill) x2621

INTERLIBRARY LOAN/CTW CIRCULATION

- Interlibrary Loan Supervisor (Bridget Pupillo) x2667
- CTW/ILL Assistant (Eloise Bottinelli) x2658

Technical Support Team Director, (Bruce Carpenter) x5242

- ADMINISTRATIVE INFORMATION SYSTEMS
 - Director of AIMS Systems and Database Integration (Karen Arremony) x2357
 - Programmer / Analyst (Jean Swiontek) x2356
 - PowerFairs Programmer/Analyst (Pauline Zimmer) x2428
 - Programmer/Analyst (vacant)
 - Database Administrator (Brian Walsh) x5384

HELP DESK

- Manager (Ruth Seeley) x2090

COMPUTER INVENTORY AND TRAINING

- Manager (Kevin DiManno) x5127
- Computer Support Specialist (Mary Kallio) x2182

DESKTOP SUPPORT

- Manager (Mark Brooks) x5363
- Senior Hardware Technician (Gerry Poirier) x2425

NETWORKS, SERVERS, TELECOM

- Systems And Server Administrator (John Schaeffer) x2340
- Systems Administrator (Bill Constantakos) x2183
- Network Technician (Gary Tiller) x2358
- Telephone Contractor (Jim Keller) x2999
- Switchboard Supervisor (Judy Schofield) x2355

WEB SUPPORT

- Web Administrator (Laurie Lilienthal) x2659
- Web Developer (Michael Friscia) x5265
- Content and Graphics (Amy Hannum) x5150

Special Collections and Archives

Special Collections Librarian (Laurie Deredita) x2654

- College Archivist (Catherine Phinizy) x2686

24/7 Live Internet Reference Service

BEGINNING THIS FALL, students at Connecticut College and Wesleyan University will have access to a reference librarian 24/7 (24 hours a day, 7 days a week) thanks to the Davis Educational Foundation and "Real-Time" collaborative Internet software. Similar to an instant messaging service, an icon on the Library Home Page will allow a library patron to ask questions and get answers as he or she "chats" with a librarian in real-time over the Internet. The reference librarian on duty will use "chat" along with sophisticated Internet

"push" technologies to guide the patron to the best online resources. At the end of each session, the patron will be sent a transcript of the entire session via e-mail.

A search is underway to fill two new grant funded positions to cover those hours when the reference desks at both schools are not currently staffed. The new reference librarians will work out of Olin Library at Wesleyan and will support both campuses from there. Please feel free to stop by or call the reference desk (ext. 2655) for more information about this exciting new service.

Neff Lab Has Moved

BY THE TIME that students arrive back on campus for the fall term, the Neff lab will have been updated and relocated to its new location in Shain Library. At its former location in Blaustein, the lab had been equipped with aging machines and was under-utilized. The aim of the move is to provide the college with a new Mac facility that will be convenient and well used by the students. The new location of the Neff Lab is in the northwest corner of the lower level of Shain, adjacent to the PC classroom. The location in Shain provides several advantages: it will be near the Help Desk if students need technical assistance; it will be open longer since its hours will be the same as the library's hours; it will be near the ATL if students need to use the ATL's facilities for scanning, graphics, etc.; and it is in the same building with all of the library's print and video resources. The relocated

Neff Lab will have 10 workstations equipped with new Macs.

New Library Computers

INFORMATION SERVICES is dedicated to providing up to date computer technology and software to our college community. This year many of the public computers in the library will be replaced with new machines that have at least 1.0 Ghz processors and 128MB of RAM and that will have Windows 2000 and Office 2000 installed on them. In addition we will strengthen our Macintosh presence within the library by installing 15 new iMacs with OFFICE 2001 and the latest Mac Operating System in the Neff Lab.

Keel Grant for Digital Imaging Project

Connecticut College has been awarded a generous grant from the Keel Foundation to launch a Digital Imaging Project. Currently, slides are used in courses across the curriculum to provide students with images of everything from classic works of art to geological formations. Digitization of these images will provide many advantages to both faculty and students. The quality of poor images can be improved digitally. Faculty can annotate images with pertinent information. Digitized images provide students with the ability to access the images at any time, day or night, and they will no longer need to rely on the hours when the Visual Resources Library is open. The support from the Keel Foundation will enable the Information Services Department to obtain the needed copyright and licensing agreements, hire and train student assistants to help in the digitizing process and provide the equipment needed to enhance the classrooms where the technology will be used. For more information about this exciting project please contact Chris Penniman, cepen@conncoll.edu or x2381.

Progress report on Chu Reading Room

WORK BEGAN in early August on the construction of the Charles Chu Asian Art Reading Room on the Main Floor of Shain Library. The first step in the construction process was to build a demising wall to contain the construction area. In order to keep dust away from people and equipment the wall was extended to the very top of the ceiling. Access to the construction area will be through a temporary door cut through one of the windows.

The Chu Reading Room will occupy 3000 square feet. When it is completed, it will provide display space for the exhibition of scrolls and other objects from the Chu-Griffis Asian Art Collection. It will also provide seats at tables and lounge chairs for 32 readers as well as space for about 50 seats when the room is used for lectures or readings. The construction phase of the project should be completed by the end of October although furniture and cabinets will be delivered later.

Connecticut College Joins the On-Line Training Revolution

INFORMATION SERVICES IS HAPPY to announce a new way for users of technical programs and computer software to get training via the web through an arrangement with Element K and New Horizon, companies that are nationally recognized for their outstanding training initiatives and course content. To enhance your skills in programs such as Quark, Photoshop, Dream Weaver, Illustrator, just to name a few, all you need is a computer and a web connection. If you are interested in receiving training on-line or would like more information contact Kevin DiMinno at ext 5127 or via e-mail at kjdim@conncoll.edu We have a limited number of licenses so act now to take part in this exciting new program.



inside information is published by Information Services twice a year and is distributed to the Connecticut College Faculty, administrative offices and other interested members of the campus community. Comments and suggestions are welcome and should be sent to Laurie M. Deredita, editor, at lmder@conncoll.edu. It can also be read online on the Information Services Home Page <http://www.conncoll.edu/is/>

Information Services Public Relations Committee:
Alexis Avery, Melissa Behney, Marisa Castagno, Laurie Deredita, Kevin DiMinno, Kathy Gehring, Amy Hannum, Ashley Hanson, Jean Swiontek

Thanks to Susan Lindberg of Public Affairs for her assistance.

From the VP's desk...

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to its rightful place near the entrance of our facility. At that point, the collection will not only be more physically accessible, but will serve as counterpoint to the banks of computer workstations. Special Collections is a treasure that should be used-even as it symbolizes the tradition of knowledge creation and maintenance, regardless of format, in a fine library.

Special Collections is by definition a collection of materials unique to our library and college. This is an age in which libraries of our size and type generally share the same electronic resources, standard journal subscriptions, and even overlap considerably in monographic and audiovisual material acquisitions. The unique materials in Special Collections are a way to distinguish us, as a library and as a college, in the graying, sometimes monolithic, intellectual landscape of modern libraries. From our Sheaffer-O'Neill papers (watch for a credit on the upcoming *A&E Biography* program about Eugene O'Neill) to the early children's literature of the Gildersleeve Collection to the environmental advocacy papers of Bill Niering and the Linda Lear-Rachel Carson Collection, these are among the college's most important assets. The unique strengths of these resources have helped many visiting scholars, and our own students, add to the expansion of knowledge in our society.

The Charles Chu Asian Art Reading Room, discussed elsewhere in this newsletter, is an extension of Special Collections. When the room is opened this fall, I hope the occasion will help remind the college community of our valuable, but little seen, treasure of Special Collections.

W. Lee Hisle
*Vice President for Information Services and
Librarian of the College*